

*The 2013 Annual Meeting*  
*Knowledge ■ Networking ■ Awards ■ Newport!*

Thursday, June 6, 2013

- 7:30 – 8:30am      *Registration, Continental Breakfast, Vendor Displays*
- 8:30 – 8:45am      **Welcome** - Kathy Schuler • President, ONL – MA & RI
- 8:45 – 11:45am      **Influencers – Stacy Nelson**  
Creating sustainable change is a constant struggle for organizations and individuals. Stacy Nelson will use the best practice of influence masters and five decades of social-science research to provide insight into a powerful model for change. You will follow the experiences of influence masters who have succeeded in solving some of the world’s most profound problems... and translate them to creating positive change in your own organization.
- 11:45 – 12:45pm      *Networking Luncheon, Vendor Displays*
- 12:45 – 2:15pm      **Influencers and Crucial Conversations**  
Crucial conversations (conversations where stakes are high, opinions vary, and emotions run strong) happen every day and impact all of our results, yet few people are comfortable engaging in them. Down side: The inability to discuss a problem can be more destructive than the problem itself. Gain insights into mastering the art of crucial conversations.
- 2:15 – 5:30pm      **It’s All About You**  
This is your time to enjoy Newport, network with friends and colleagues, or simply relax. It is a spectacular setting to enjoy any activity from visiting the mansions and imagining how the really rich and famous lived, walking along the waterfront, or shopping.
- 5:30 – 6:30pm      **President’s Reception**
- 6:30pm      **Awards Banquet, Presentation of the Conceison and Sherwood Awards**

Friday, June 7, 2013

- 7:15 – 8:00am      *Continental Breakfast and Vendor Displays*
- 8:00 – 9:45am      **Business Meeting and Installation of Officers**
- 9:45 – 10:15am      *Networking Break*
- 10:15 – 11:45am      **Reflective Practice, Quality and Safety – Synergy in Action Gwen Sherwood**  
Interesting and potential diverse combination of topics? Join Gwen Sherwood as she weaves these processes together. Reflective practice involves asking questions and raising self-awareness; self-awareness influences how you work with others and this intimately influences quality and safety. Ultimately, these elements influence how you develop your own professional practice model and how you can support that development in others.